Eaton [®] SPD Series

for Mounting External to Electrical Distribution Equipment Installation Manual





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Chapter 1 Introduction

1.1 Manual Organization

This installation manual describes the safe installation, testing and operation of the Eaton® SPD Series Surge Protective Device (SPD).

1.2 Product Overview

The Eaton SPD Series protects critical electrical and electronic equipment from damage by power surges. This is done by shunting high energy lightning surges (and other transient disturbances) away from the equipment being protected. It does this in nanoseconds by providing a low impedance surge path to ground while supporting power frequency voltage.

The Eaton SPD Series is designed to mount on the wall (or other vertical surface) as close as possible to the electrical cabinet. The SPD Series is available in voltage ratings from 120-600V AC, surge current capacity ratings from 50kA to 400kA, and NEMA 1, NEMA 4 or NEMA 4X enclosures.

The Eaton SPD Series is available in four feature packages (Basic, Standard, Standard with Surge Counter, and Power Xpert SPD) as described in <u>Chapter 3 Operating Features</u>. Each model is available in delta, wye, single phase and split phase wiring configurations.

All Eaton SPD Series models have been tested and certified by Underwriter's Laboratory (UL®), to comply with UL Standard 1449, 4th Edition.

Eaton's one-port low-voltage surge protective device delta models SPD120480D3M, SPD160480D3M and SPD200480D3M meet the requirements of IEC 61643-11 / EN 61643-11, Part 11: Test Class II, and are intended to be installed in applications with a degree of protection rated IP 20.

1.3 Safety Precautions

AWARNING

- Improper installation could cause death, injury and equipment damage. Follow all warnings and cautions. Completely read and understand the information in this instruction manual before attempting to install or operate this equipment.
- Always verify that no voltage is present before proceeding with the task and always follow all safety procedures.
- Shock hazard do not open. No serviceable parts
- Arc flash during installation could cause injury or death. Use appropriate safety precautions, PPE and equipment for arc flash protection.
- Installing a protection device which is under rated for the electrical system voltage can create a potentially hazardous condition
- Hazardous voltages are present Inside the SPD during normal operation. Follow all safe work practices to avoid electrical shock.

AVERTISSEMENT!

Risque de decharge electrique – ne pas ouvrir.

Aucune pièce remplacable ou réparable

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ACAUTION

A licensed/qualified electrician must complete all instructions in this manual in accordance with the national electric code (NEC®), state, and local codes, or other applicable country codes. All applicable local electrical codes supersede these instructions.

🔨 IMPORTANT

For use on circuits delivering up to 200,000 RMS amps.

🚹 IMPORTANT

Convient á des circuits producisant au plus 200,000 A EFF.

🖄 IMPORTANT

Check the facility's grounding system. All grounding, bonding and earthing practices must meet NEC, CEC and local approved practices. A poor ground, or a grounding / bonding violation will seriously affect the SPD's ability to function as specified.

1.4 Getting Help

If help is needed with any of the following:

- A question about any of the information in this manual
- A question this manual does not answer

SPD Help:1-800-809-2772 or email SPD@eaton.com

Eaton Help Desk: United States: 1-800-843-9433

1.5 Catalog Numbering System

Each Eaton SPD Series unit has a name plate that identifies the parameters used for manufacture. These parameters are expressed in letters and numbers to reflect the series, kA rating, voltage code, feature package, and application as shown in <u>Figure 1</u>.

Figure 1. Catalog Numbering System



For example, a 480 volt delta (3-wire plus ground) for use in an MCC application requires an SPD model SPD 250480D2J, where:

SPD = SPD model,

250 = the kA rating (50 - 400 kA),

480D = the voltage,

2 = the feature package (Basic, Standard, Standard with Surge Counter, or Power Xpert SPD),

J = the application suffix (such as direct bus mounted in a panelboard or connected through a circuit breaker).

These numbers also appear as part of the product label attached to the front left side of the SPD. See Figure 2.

Figure 2. Product Label



1.6 Equipment Testing

Conducting dielectric, Meggar, or Hi-potential testing with the SPD installed will cause internal damage to the SPD. The SPD will cause the test to fail.

Every Eaton SPD Series unit is tested at the factory for dielectric breakdown. No further SPD testing is required for installation.

If you desire to test distribution equipment by performing dielectric, megger, or hi-potential tests, any installed SPD **must** be disconnected from the power distribution system to prevent damage to the unit.

For SPDs connected to a circuit breaker or fuse:

- For 3-wire delta SPDs: Turn off the circuit breaker or remove the fuses from the fuse holder to isolate the SPD.
- For wye and split phase SPDs: Turn off the circuit breaker or remove the fuses from the fuse holder to isolate the SPD and remove the neutral connection on wye connected SPDs.

Chapter 2 Installation

Installing an SPD that is improperly rated for the electrical system voltage could create a potentially hazardous condition, resulting in injury or equipment damage.

2.1 Preparation for Installation

Eaton SPD series products must be installed or replaced by a qualified electrician to avoid injury or equipment damage.

Before installing an Eaton SPD Series unit, do the following:

- Verify that the area is clear of any dirt, debris or clutter that may hamper the installation process.
- Verify that there is enough space to install the SPD. See 2.3 Installation Procedures for dimensions.
- Confirm that all tools and equipment needed for the installation are available.
- Confirm that the system voltage and wiring configuration is the same as the SPD you are installing. Check the voltage rating label on the side of the SPD.

AWARNING

Turn off the power supply before working in any electrical cabinet or on any circuit breaker panel. Failure to do so could result in injury or death from electrical shock.

ACAUTION

Do not use the SPD to carry or pass through ground to other devices or leads. Damage to the equipment may result.

NOTICE

A poor ground, or grounding/bonding violations, could prevent the SPD from performing as specified

2.2 Installation locations

Eaton's SPD Series can be installed next to, above, or below any existing electrical enclosure.

The ideal mounting location for the Eaton SPD Series is as close as possible to the electrical enclosure. The Eaton SPD Series should be mounted in such a way as to minimize any sharp bends in the wiring conduit.

2.3 Installation Procedures

 Before mounting the SPD first determine the ideal location and ensure that the mounting surface is adequate to support the weight of the SPD (See Figures <u>Figure 3</u>, <u>Figure 4</u>, <u>Figure 5</u>, <u>Figure 6</u>, and <u>Figure 7</u> on for model weights). The SPD should be mounted as close as possible to the electrical enclosure and as close as possible to the wiring connection point within the enclosure. This will ensure a minimum wire length and maximum SPD performance. 2. Layout the four enclosure mounting holes using the enclosure dimensions provided in Figure 3, Figure 4, Figure 5, Figure 6 and Figure 7. Drill the appropriate holes per the product dimensions.



- 3. Determine the correct length and install metal conduit onto the SPD. NEMA 1 SPDs have a 3/4 inch trade size chase nipple and NEMA 4 and NEMA 4X SPDs have 3/4 inch trade size hubs. Route all phase, neutral (where applicable), ground and Form C (where applicable) wires through the conduit.
- 4. Determine the hole location on the receiving electrical enclosure and either remove the knock-out provided or drill the appropriate size hole at this location. Route the SPD wires through the enclosure hole and mount the SPD enclosure.
- 5. Select the correct wiring diagram for the SPD you are installing. You must refer to this diagram while wiring the SPD. See <u>Figure 10- Figure 14</u>. SPD Series type 1 and type 2 units do not require over current protection devices, fuses or circuit breakers to operate correctly. All local and national electric codes must be followed during installation and these codes may require protection of the conductors leading to the SPD unit.
- 6. Determine the wire length required to make the SPD phase connections and cut the wires to the appropriate length. (To maximize SPD performance, wire length should be as short as possible). Connect the phase wires.

NOTE For wire lengths longer than 4 inches, phase wires should be twisted once for each 4 inches of wire length to maximize SPD performance.

- 7. Determine the wire length for the ground and neutral (where applicable) wires and cut these wires as needed. Again, keep these wires as short as possible to maximize SPD performance.
- Standard, Standard with Surge Counter, and Power Xpert SPD provide a connector for form C relay contacts. This connection can be used for remote monitoring of the SPD. The form C contacts are rated at 150 Vac @ 0.46 A or 30 Vdc @ 1 A. Wire the remote monitoring connections per the form C wiring diagram in <u>Figure 9</u>. Follow all NEC, CEC, state and local electrical codes when making these connections.
- 9. Power Xpert SPD includes an Ethernet port located on the side of the enclosure to allow the user to connect the SPD to either a laptop or a network connection using a cat 5e cable (not provided).

NOTE To maintain a NEMA 4 enclosure rating when connecting an Ethernet cable to the enclosure install a Conec RJ45-IP67 plug kit p/n: 17-10001 to the enclosure as shown in Figures <u>Figure 3</u>.



Figure 3. NEMA (with flushmount) (suffix L)

Figure 4. NEMA 1 (suffix K)





Figure 5. NEMA 4 - 4X (suffix N, P) (NEMA 4X not available with Power Xpert SPD)

Figure 6. NEMA 1 (with disconnect) (suffix M)





Figure 7. NEMA 4-4X (with disconnect) (suffix O, Q) (NEMA 4X not available with Power Xpert SPD)



Figure 8. Flush-mount Plate for 50-200 kA Units in a NEMA 1 Rated Enclosure Eaton Catalog P/N: SPDGREYFLUSHMTKIT.

Figure 9. Sidemount Form C Wires



Figure 10. Split Phase Units



Figure 11. 3-Phase Delta







Figure 13. High Leg Delta Units



ACAUTION

Damage will occur to the device if the high leg is not on Phase B.



NOTE Please consult the factory for 240 delta high leg applications with high leg on the 'C' phase.

Figure 14. Wiring - Single phase Units (230 L)



Chapter 3 Operating Features

3.1 General

The Eaton SPD Series comes in four feature packages: Basic, Standard, Standard with Surge Counter, and Power Xpert SPD. The operating specifics of each feature package are described below.

After system power is applied, the SPD automatically begins protecting downstream electrical equipment from voltage transients.

Three of the four feature packages include a form C relay contact that allows for the remote indication of SPD status.

3.2 Displays and Indicators

All Eaton SPD Series units (Basic, Standard, Standard with Surge Counter, and Power Xpert SPD) use a display panel to indicate system status. The display panel is slightly different for each feature package.

The Basic, Standard, and Standard with Surge Counter display has green and red light emitting diodes (LEDs) to indicate the status of the protection on each phase. Green indicates the phase is fully protected. Red indicates a loss of protection. Wye, split phase and high-leg delta units have an additional set of green/red LEDs to indicate status of neutral/ground protection.

The Power Xpert SPD has a 20x4 LCD display and up to four multi colored LEDs that indicate the status of protection on each phase and neutral/ground, if equipped. Green indicates the phase is fully protected. Yellow indicates a partial loss of protection, and red indicates a total loss of protection on a particular phase and the SPD should be replaced.

When the LEDs turn red, an audible alarm will also sound on units equipped with an audible alarm.

Specific operating conditions displayed for each Eaton SPD Series feature package are described in <u>3.2.1 Basic Feature Package</u>.

3.2.1 Basic Feature Package

The Eaton SPD Basic feature package display is shown in Figure 15.

Figure 15. Basic Feature Package Display

| n :e |
|---------|
| |
| |
| |

The Basic feature package has the following features:

• Green LEDs: Illumination indicates the phase is fully protected, and operating normally, with all protection active and available. Green LEDs also indicate neutral to ground protection on units with a neutral wire. Green LEDs do not indicate on/off status of power.

• Red LEDs: Illumination indicates a loss of protection, and that one or more protective devices are now inactive and unavailable for that phase. Red LEDs also indicate neutral to ground protection on units with a neutral wire. Red LEDs do not indicate on/off status of power.

3.2.2 Standard Feature Package

The Eaton SPD Series Standard feature package display is shown in Figure 16.

Figure 16. Standard Feature Package Display



The Standard feature package has the following features:

- All the features of the Basic feature package.
- One form C relay contact rated at 150 Vac at 0.46 A, 30 Vdc at 1A.
- Normal operating conditions. N.O. = OPEN. N.C = CLOSED.
- Loss of protection on any phase or loss of power. N.O. = CLOSED. N.C. = OPEN.
- Audible alarm with an alarm silence button.
- EMI/RFI filtering.

3.2.3 Standard With Surge Counter Feature Package

The Eaton SPD Series Standard with Surge Counter feature package display is shown in Figure 17.

Figure 17. Standard with Surge Counter Feature Package Display

| SPD Sei Surge P | - ries Prote | ctive | Devi | ce | 100kA |
|---------------------------|--------------------|--------|--------|------------------|------------------|
| Surge Cour | nter | 123 | 3456 | Re | eset 🔘 |
| Protection S Protected | Status A | B ● | C ● | Neu/ Gnd ● | Alarm Silence |
| Replace | • | • | ۲ | • | |

The Standard with Surge Counter feature package has the following features:

- All the features of the Standard feature package.
- LCD screen that displays surge count.
- Reset button to RESET the Surge Counter to zero.

3.2.4 Power Xpert SPD Feature Package

The Eaton Power Xpert SPD feature package display is shown in Figure 18.

Figure 18. Power Xpert SPD Display



The Power Xpert SPD has the following features:

- All features of the Standard with Surge Counter feature package including advanced monitoring and communication.
- Power Xpert Gateway (PXG900) with firmware version 4.6.4 and higher are Modbus TCP supported and configurable with the ability to receive email notifications. Modbus TCP/IP must be enabled on the PX SPD prior to use.
- LCD main menu options include the following:
 - SPD status surge event logs
 - Event logs all events including phase protection percentage, phase loss, alarm status, power on/off, and low, medium and high level surges.
 - Settings includes device set up, changing the password and the option of giving the device a unique name.
 - Identification information on the device.
- One form C relay contact rated at 150 Vac at 0.46 A, 30 Vdc at 1 A. Normal operating conditions. N.O. = OPEN. N.C = CLOSED. Loss of protection on any phase or loss of power. N.O. = CLOSED. N.C. = OPEN.
- Audible alarm with push any button to silence.
- EMI/RFI filtering.
- Remote monitoring via web UI, Modbus TCP/IP or BACnet/IP protocols. Modbus, BACnet and HTTP are initially disabled for cybersecurity purposes.
- Phase surge event counters.
- Time/date stamp event logs.
- Green LEDs: Illumination indicates the phase is fully protected (100%), and operating normally, with all protection active and available. Green LEDs also indicate neutral to ground protection on units with a neutral wire. Green LEDs do not indicate on/off status of power.

Operating Features

- Yellow LEDs: Illumination indicates a partial loss of protection (>1% to 99%), and that one or more protective devices are now inactive and unavailable for that phase.
- Red LEDs: Illumination indicates a total loss of protection(0%), and that one or more protective devices are now inactive and unavailable for that phase. Red LEDs do not indicate on/off status of power.

Chapter 4 Power Xpert SPD Display Menu

The Eaton Power Xpert SPD feature package includes a 20x4 LCD module which on power up displays the device's home screen which includes the following: catalog number, device name (which is editable by the user), time, and firmware version.

Figure 19. Power Xpert Home Screen



To enter the main menu from the home screen, push the enter key. The following selections will then appear on the screen. The less than symbol "<" represents the cursor location and will appear to the right of the selected menu category. Press the down arrow to scroll down through the selections or press the up arrow to move up. Press the enter button to select a menu item or press the back button to return to the previous menu screen.

Figure 20. Power Xpert SPD Main Screen



4.1 SPD Main Menu Selections

The main menu consists of four menu selections.

4.1.1 SPD Status

Includes the following sub-menu selections.

Surge Events – which contains a subset of menu selections that includes events that occurred on each phase, the level of the surge event (low, med, high) on each phase, the total number of surges on each phase and the total surges and their level (low, med, high)

Protection Level - percentage of surge protection remaining in the device per phase.

Alarm Status - status of the alarm "Protected" or "Active Alarm Replace SPD".

4.1.2 Event Log

Includes the follow sub-menu selections.

All events - Up to 40 events which includes surges, power up, power loss, protection reduced (%), protection loss, and alarm silence with time and date stamps of when the event occurred are viewable to the user.

Low, med and high level surges - Up to the last 20 date stamped events (see 13.2 Power Xpert SPD Local Display Event Log Menu Map.

4.1.3 Settings

A valid user password must first be entered and confirmed before a user can access the following selections.

Set Date and Time – set the current time and date for accurate date and time stamped events. (Automatically synced when connected to a network.) Temperature variations and other factors can affect accuracy. Also, if the unit has been without power for an extended period of time the date and time will have to be re-entered.

Set Device Name – name the device to distinguish it from other devices on your network. Device name can be up to 20 alpha numeric characters.

Start Display Test – cycles through the LED states and then turns on and off the LCD pixels.

Change Password – changes the device password. Requires a 6-digit numeric password.

Clear Surges & Logs – Clears all surge counts and event logs

Sensitivity Setting – Increase or decrease the low surge sensitivity. It is not recommended for the user to modify this setting without first contacting Eaton Customer Support at 1-800-809-2772 or email SPD@eaton. com.

Communications– Configure Modbus TCP, Ethernet, and IP, subnet mask, and MAC addresses. BACNet must be configured through the web UI. See <u>Table 12</u> for the Modbus register map. See <u>Table 14</u> for the BACnet register map.

4.1.4 Identification

This section contains information about the device itself. It includes the following:

- Catalog number
- Style number
- Serial number
- Date code
- Firmware version
- PCB serial number
- Device name
- MAC address
- Customer support information

This information is necessary when contacting customer support concerning the device.

Chapter 5 Power Xpert SPD User Setup

5.1 General

The Eaton Power Xpert SPD can be set up using just the local display or with a laptop, CAT5e cable and a web browser. Modbus, BACnet, and HTTP are initially disabled to provide cybersecurity protection. Modbus can be enabled through the LCD module or the web UI. BACnet and HTTP can only be enabled through the web UI. The PX-SPD must be rebooted after enabling Modbus or BACnet communications.

5.2 Setup Using Only the Local Display

Once the SPD has been powered up the device's home screen will appear on the local display. See below. The home screen shows the catalog number of the device, the device's name, the time and the firmware revision.

Figure 21. Power Xpert Home Screen



5.2.1 Setting Up the Date and Time

To set the current date and time:

1. Press Enter to go to the main menu.

Figure 22. Power Xpert Main Menu



2. Scroll down the menu to settings by pressing the down arrow button. The cursor "<" is located to the right of the menu category selection. Position the cursor to the right of settings< by pressing the Down button twice and then press Enter.

Figure 23. Move Cursor to settings



3. Enter a 6-digit password by pressing the Up button to the desired first number, if you go past the number press the Down button. Then press Enter to go to the next digit. Repeat the process until all six digits have been entered. After all six digits have been entered press Enter to continue.

Figure 24. Password Screen



4. Select the date and time category by pressing Enter.

Figure 25. Select Date and Time



5. Press the Enter button to edit the date and time or the back button to exit and return to the previous screen.

Figure 26. Setting Date and Time



- 6. Press Up to enter the month,
 - a. Press Enter to move to the date selection
 - b. Press Up to enter the date, then press Enter
 - c. Press Up to scroll to the current year
 - d. Press Enter to move to hours and repeat the process for minutes and seconds.
 - e. Press Enter to save the settings and then return to the previous screen.



7. Time will initially be displayed in UTC time on the web UI. This can be changed through the web UI.

Figure 27. Saving the Date and Time



5.2.2 Configuration of the User's Laptop to Communicate to PX-SPD

Follow these steps to enter the IP and Subnet Address on the user's laptop or PC.

1. In Windows applications, navigate to Network and Sharing Center.



- 2. Click on Change adapter settings.
- 3. Left click on Ethernet and then right click to open the window shown below. Then click on Properties.



- 4. Click on Internet Protocol Version 4 (TCP/IPv4).
- 5. Click on Properties.

| Ethernet | Properties | | | |
|--|--|--|--------------|--------|
| Networking | Authentication | Sharing | | |
| Connect us | ing: | | | |
| 📋 Intel | R) Ethernet Con | nection (2) 1219-LM | 4 | |
| | | | Conf | iqure |
| This conne | ction uses the fo | llowing items: | <u>T</u> our | garoth |
| 🗹 📲 a | ent for Microsoft | Networks | | ^ |
| | e and Printer Shi | aring for Microsoft I dular | Networks | |
| | end Micro Light | Veight Filter Driver | | |
| | niper Network S | envice | | |
| 🗹 💾 Ju | | | | |
| ⊻ "Ju | emet Protocol V | ersion 6 (TCP/IPv | 6) | |
| ✓ ■Ju ✓ Int ✓ | ernet Protocol V ernet Protocol V | ersion 6 (TCP/IPv ersion 4 (TCP/IPv | 6) 4) | ~ |
| | ternet Protocol V ternet Protocol V | ersion 6 (TCP/IPv ersion 4 (TCP/IPv | 6) 4) | > |

- 6. On the General tab, select Use the following IP address:
 - a. Enter 192.168.1.10 for the IP Address.
 - b. Enter 255.255.255.0 for the Subnet Mask.
 - c. Enter 192.168.1.1 for Default gateway.

| General | | |
|--|--|--|
| You can get IP settings assign this capability. Otherwise, you for the appropriate IP settings | ned automatically if your network supports u need to ask your network administrator S. | |
| Obtain an IP address aut | tomatically | |
| • Use the following IP addr | ress: | |
| IP address: | 192.168.1.10 | |
| Subnet mask: | 255 . 255 . 255 . 0 | |
| Default gateway: | 192.168.1.1 | |
| Obtain DNS server addre | ess automatically | |
| • Use the following DNS se | erver addresses: | |
| Preferred DNS server: | | |
| Alternate DNS server: | | |
| Validate settings upon e | Advanced | |

7. Click on OK button and then exit out of all these open windows.

5.3 Power Xpert SPD Network Connection

Set up the SPD network connection as follows:

1. Plug one end of a Cat5e Ethernet cable into the SPD and the other into a laptop PC which is connected to a network.

The device comes from the factory with the default IP address listed below but can also be set up for dynamic IP (DHCP) or a user defined Static IP address.

Default IP address is: 192.168.1.254

Default user: admin

Default password: Admin*1

2. Open Google Chrome, or Internet Explorer 11.x or higher and enter the fixed IP address 192.168.1.254 and then hit the Enter key.

A connection warning window will open.

| Your connection is not private |
|--|
| Attackers might be trying to steal your information from 10.130.150.149 (for example, passwords, messages, or credit cards). <u>Learn more</u> |
| NET::ERR_CERT_AUTHORITY_INVALID |
| Help improve security on the web for everyone by sending <u>URLs of some pages you visit limited</u> system information. and some page content to Google. <u>Privacy policy</u> . |
| Advanced Back to safety |

3. Click on Advanced.



4. Click on "Proceed to..." near the bottom of the window.

| Your connection is no | ot private |
|---|--|
| Attackers might be trying to steal passwords, messages, or credit ca | your information from 10.130.150.149 (for example, rds). Learn more |
| NET::ERR_CERT_AUTHORITY_INVALID | |
| Help improve security on the web system information, and some pag | for everyone by sending <u>URLs of some pages you visit, limited</u> <u>ee content</u> to Google. <u>Privacy policy</u> |
| Hide advanced | Back to safety |
| This server could not prove that it | is 10.130.150.149; its security certificate is not trusted |
| by your computer's operating syst attacker intercepting your connect | tem. This may be caused by a misconfiguration or an tion. |
| Proceed to 10.130.150.149 (unsafe) | |

5. The login screen shown below will open. Enter the default user name and password shown above and hit the enter key.

Figure 28. Power Xpert Login Screen



6. The change password window will open. Enter the default password and then enter a new six digit alphanumeric password and then click OK. Save the password in a secure location to access the Web UI. If lost, contact Eaton's Application Engineers, at 1-800- 809-2772, or email SPD@eaton.com.

Figure 29. Password Screen

| A S A http://10.130.150.241/ | f/narrwordChange | T C Search | - □ × |
|-------------------------------|-----------------------------|---------------------|------------------------------|
| LTK Seed | ETK Web UI 2.0 × | * C Search | |
| ile Edit View Favorites Tools | Help | | |
| SPD & PFC - Home on CNN - | Breaking News, Lat G Google | " 🏠 ▾ 🖾 ▾ 🖂 🖷 ▾ Bag | e 🕶 Safety 🕶 Tgols 🕶 🔞 🖷 👰 👘 |
| | | | |
| Change Passw | | | |
| di la | | | |
| | | | |
| | Change Password | × | |
| a | Username | | |
| | Admin | _ | |
| 0 | | | |
| | Current password * | | |
| = | | | |
| | New password * | _ | |
| | Confirm password * | | |
| | Comminipassword | _ | |
| | OK CANCEL | | |
| -0 | | | |
| 1 | | | |
| | | | |
| | | | |

The overview screen will appear

Password Security

The Power Xpert SPD is shipped with factory default user authentication credentials to allow for initial installation and configuration. However, factory default authentication credentials are often well known, easily discoverable and present a significant security risk; therefore, the admin user name and admin password should be changed at installation to increase cybersecurity protection.

- Limit access to the PX-SPD to reduce cybersecurity risk.
- The maximum number of users that can be setup is six.
- User names should be 5 characters in length or more.
- Password expiration is configurable, the default is set to 90 days.
- Up to three users can access the PX-SPD simultaneously.

Admin users assign a role to new users from one of four possible roles under the User Management tab through the web UI.

Table 1. User Role Privileges

| Role | Description | IP Addr | Modbus TO | User/Pass | Factory Reset | Reboot |
|----------|-----------------------|---------|-----------|-----------|---------------|--------|
| Admin | All privileges | R/W | R/W | R/W | R/W | R/W |
| Engineer | Product configuration | R/W | R/W | | | |
| Operator | Read only | R | R | | | |

| Viewer | Read only | R | R | |
|--------------|------------------------|---------|---|--|
| R – Read ac | cess | | | |
| W - Write a | ccess | | | |
| IP Addr – IP | Address configuration | | | |
| Modbus TO | - Modbus timeout value | | | |
| User/Pass - | - Username and passwor | d setup | | |

PX-SPD enforces complex passwords and session time-out through User Management tab in the web UI.

There are 4 levels of Password Complexity, defined as follows:

- Password complexity level 0
 - It should be at least 6 characters long
 - It should not match with user name, full name or existing password
- Password complexity level 1
 - It should be at least 8 characters long
 - It should not match with user name, full name or existing password
 - It should contain at least 1 alphabetic and 1 numeric character
- Password complexity level 2
 - It should be at least 12 characters long
 - It should not match with user name, full name or existing password
 - It should contain at least 1 alphabetic, 1 numeric character, 1 special character, and 1 upper case alphabetic character
- Password complexity level 3
 - It should be at least 16 characters long
 - It should not match with user name, full name or existing password
 - It should contain at least 2 alphabetic characters, 1 numeric character, 2 special characters, and 1 upper case alphabetic character.

5.3.1 Establishing a Secure Connection

After initial login, the user will notice that the address bar on the web browser shows that the connection is Not secure, see example below.



To obtain a secure connection, click on the network tab, then click on download certificate.

Figure 30. Download Certificate



Download the certificate file, cert.cer. Open the cert.cer file.

The install certificate window will then open and then click on Install Certificate button.

Figure 31. Install Certificate

| | Certifica | te Information |
|---------------------|-------------------------------|--|
| This inst Aut | all this cert horities sto | rtmcate is not trusted. To enable trust, ificate in the Trusted Root Certification re. |
| | | |
| | | |
| | Issued to: | PXGCA-00-20-85-02-C0-00 |
| | Issued by: | PXGCA-00-20-85-02-C0-00 |
| | Valid from | 1/1/2020 to 12/27/2039 |
| | | |

Then the Certificate Import Wizard will open. Select current user and then click next.

Figure 32. Certificate Import Wizard

| Welcome to | the Certificate | Import Wiza | ard |
|--|--|--|--|
| This wizard helps you lists from your disk to | u copy certificates, cer a certificate store. | rtificate trust lists, a | nd certificate revocatio |
| A certificate, which is and contains informa connections. A certif | s issued by a certificat tion used to protect d icate store is the syste | ion authority, is a c lata or to establish s em area where certi | onfirmation of your iden ecure network ficates are kept. |
| Store Location | | | |
| Current User Local Machine | | | |
| To continue, dick Ne | xt. | | |
| | | | |

In the next window click on 'Place all certificates in the following store'. Then click the browse button and then the select certificate store window will open. Next select 'Trusted Root Certification Authorities' from the menu and then click OK. Then select next.

Figure 33. Certificate Storage Location

| Certificate Store Certificate stores are system areas where certificates are kept. | Select Certificate Store X Select the certificate store you want to use. |
|--|--|
| Windows can automatically select a certificate store, or you can specify a location for the certificate. Automatically select the certificate store based on the type of certificate @ Pace all certificates in the following store Certificate store: Browse | Personal Presonal Presonal |

Then select finish in the window.

Figure 34. Certificate Download Finish

| 7 | × |
|--|--|
| 🗧 🐓 Certificate Import Wizard | |
| | |
| Completing the Certifi | cate Import Wizard |
| The certificate will be imported after | r you dick Finish. |
| You have specified the following set | ttings: |
| Certificate Store Selected by User | Trusted Root Certification Authorities |
| Content | Cel ullate |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | |
| | Finish Cancel |

Then select yes when the security warning window pops up.

Figure 35. Security Warning Window



If the import is successful you will receive a pop up window notification as shown below.

Figure 36. Import Successful



Log out of the device, close the browser, reopen the browser and then re-enter the device's IP address using secure login beginning with https:// followed by the device's IP address. Once logged in, the address on the toolbar should show the locked padlock symbol similar to the one shown below.

Figure 37. Successful Secure Login



5.3.2 Upgrading Firmware

To update the firmware in the Power Xpert SPD, go to the Eaton website at www.eaton.com/PXSPD and download the latest version firmware to a laptop or PC.

Connect the laptop to the Power Xpert SPD via an Ethernet cable and log in to the SPD. Once logged in, scroll to the toolbar on the left and select Firmware from the menu.

Figure 38. Select the Firmware Tab

| × | PX-SPD | Overview | | | | | | 8 |
|----------------|-----------------|---------------------------------|------------------------------------|-----|----------------------------|---|--------------|-----------|
| а. | Overview | Device Info | SPD Status (% Protection Remaining | () | Surge Counts | | Alarm | |
| ٥ | General | Assigned Name POWEREXPERTSPOLAB | % of protection on Phase A | 100 | Phase A Total Surge Counts | 0 | Alarm status | Protected |
| 0 | Network | Catalog Number SPD40048074C | % of protection on Phase B | 100 | Phase A High Surge Count | 0 | | |
| 8 | Firmuare | Serial Number 366615 | % of protection on Phase C | 100 | Phase A Medium Surge Count | 0 | | |
| * | User Management | Date Code 200205 | % of protection on N-G | 100 | Phase A Low Surge Count | 0 | | |
| | Logs | Firmware Revision 1.0.7 | | | Phase 8 Total Surge Counts | 0 | | |
| â | Change Password | Ethernet MAC Address | | | Phase B High Surge Count | 0 | | |
| 0 | Login History | Present Ethernet IP Address | | | Phase B Medium Surge Count | 0 | | |
| L _p | Log Out | | | | Phase B Low Surge Count | 0 | | |
| | | | | | Phase C Total Surge Counts | 0 | | |
| | | | | | Phase C High Surge Count | 0 | | |
| | | | | | Phase C Medium Surge Count | 0 | | |
| | | | | | Phase C Low Surge Count | 0 | | |

The window below opens and then select "OPEN CODEPACK".

Figure 39. Select "OPEN CODEPACK"



A window will open to allow the user to browse their hard drive to the place where they saved the downloaded firmware. Select the *.xml file and click open. The End-User License Agreement window will appear. Check the "I agree to the terms of the License Agreement" and then click accept. The firmware update window will open and then click "Select Processor". The firmware/code pack evaluation window will open and then click on the box to the left of PX-SPD_MAIN_PROCESSOR and then click Ok. A status window will open and show the status of the download.

Figure 40. Select PX-SPD_Main_Processor

| | 0 of 2 images | 0 of 2 images will be updated. | | | | | |
|------------------------------------|---------------------------|--------------------------------|----------------------|----------------------|--------------------|----------------------------|--|
| | | | Select Processor Car | cel [Instat Cotines] | | | |
| rmware / Code Pack Evaluati | ion | | | | | | |
| | | | | | | | |
| Processor | Image | File Ver | Device Ver | Hardware Ver | Compatibility | Status | |
| Processor PX-SPD_MAIN_PROCESSOR | Image PX-SPD_WEB_IMAGE | File Ver 0.1.0 | Device Ver | Hardware Ver | Compatibility 2 | Status Version Is Same. | |

Figure 41. Firmware Update Complete

| Firmware Update | |
|------------------|----------|
| PX-SPD_WEB_IMAGE | Ø |
| | Continue |

Once the download has been completed the device will return to the login screen.

Login to the device and click on the General tab and verify the SNTP server 1 has a green circle around it, as shown below. This verifies the device has synced with the network and will provide accurate time stamped events

Figure 42. SNTP Sync Confirmed When Circled in Green.

| 0 | Date and Time | ^ |
|---|--|-------------------|
| | Set Time Fri, 23 Oct 2020 14:52:37 GMT | |
| | SNTP Operation Enable Manual IP Entry | Manual IP Entry 👻 |
| | SNTP server 1 151.110.126.15 IP | 151.110.126.15 IP |

5.3.3 Viewing Surge Logs

To view surge logs, hover over the toolbar and then click on logs. (Modbus must be enabled in order to view surge and general logs.)

Figure 43. Log Screen

| V 5450 Oncode Option = Option = Option = Option = Ammentation | | | | | | | | | |
|---|---|-----------------|---------------------------------|------------------------------------|-----|----------------------------|---|--------------|-----------|
| Investion Description Description Supportance Suppor | | | | | | | | | |
| 0 | h | Overview | Device Info | SPD Status (% Protection Remaining | 8 | Surge Counts | | Alarm | |
| D Normal Gadquade Operations Normal Name Normal Name< | ¢ | General | Assigned Name POWEREXPERTSPDLAB | % of protection on Phase A | 100 | Phase A Total Surge Counts | 0 | Alarm status | Protected |
| Image: second | D | Network | Catalog Number SPD400480Y4C | % of protection on Phase B | 100 | Phase A High Surge Count | 0 | | |
| Control Dec Code | 8 | Firmware | Serial Number 366615 | % of protection on Phase C | 100 | Phase A Medium Surge Count | ٥ | | |
| Lig Encount fonction 16.27 Charge Fraument Encount fonction Anal High Engr Count 0 Lig Count Encount fonction Participation 0 Lig Count Encount fonction Participation 0 Anal High Engr Count Encount fonction 0 Figure | 1 | User Management | Date Code 200205 | % of protection on N-G | 100 | Phase A Low Surge Count | 0 | | |
| a) Output Named (b) Start Sta | = | Logs | Firmware Revision 1.0.7 | | | Phase B Total Surge Counts | 0 | | |
| Legihitikay Egibit Fegibit | â | Change Password | Ethernet MAC Address | | | Phase B High Surge Count | ٥ | | |
| Lighth Than 2 Line hope Count 0 Ran C Tool hope Count 0 Read C Month Storp Count 0 Read C Month Storp Count 0 Road C Line hope Count 0 | Э | Legin History | Present Ethernet IP Address | | | Phase B Medium Surge Count | 0 | | |
| Plane C Hord Login Courts 0 Plane C High Scope Court 0 Plane C Levisions Scope Court 0 Plane C Levis Scope Court 0 | ÷ | Log Out | | | | Phase B Low Surge Count | 0 | | |
| Haus C High Sarge Court 0 House C Medicon Sarge Court 0 House C Law Sarge Court 0 | | | | | | Phase C Total Surge Counts | ٥ | | |
| Prove C Medium Sarge Court 0 Prove C Law Sarge Court 0 | | | | | | Phase C High Surge Count | 0 | | |
| Phase Claw Surge Count 0 | | | | | | Phase C Medium Surge Count | 0 | | |
| | | | | | | Phase C Low Surge Count | ٥ | | |
| | | | | | | | | | |

Next click on list of logs in the upper left corner of the window.

Figure 44. Select list of logs

| = | Logs |
|----|-------------------------|
| di | List of Logs |
| ٥ | Select a log to display |
| 0 | |
| | |
| * | |
| = | |
| â | |
| Ð | |
| 4 | |
| | |

A dropdown will open displaying the options available to the user. Select the log of interest.

Figure 45. Logs That are Available to View



Low, Medium and High Surge Logs display specific phase surges that occurred in a particular surge category. General Log displays phase protection reduction percentage, phase protection loss, alarm silenced, power on/ off. Audit-Power Log displays when the device restarted after a power loss. Audit-Fw-Update Log displays code update history. Audit-User Log displays when users logged in and out of the device. Once in the log, a list of logging events and their time stamps are displayed. The user has the option of scrolling down through the list or exporting the logs to a *.csv file using the Export Log button in the upper right corner of the screen. In addition, the user can clear logs in that particular log if they choose to do so.

General Settings

Under the general setting, the user has the ability to set the date and time, time zone, select from four different date formats, reset the device and modify web session settings.

Figure 46. General Settings

| General | | | |
|---------|---------|----------------------|---|
| | 0 | Date and Time | ~ |
| | \odot | Locale | ~ |
| | | Device Actions | ~ |
| | ali - | Web Session Settings | ~ |

Syncing the Internal Clock

Figure 47. Sync the Internal Clock

| eneral | | | |
|--------|---|---|----------------------------|
| | G | Date and Time | ^ |
| | | Set Time Fri, 28 Aug 2020 12:55:11 GMT | |
| | | SNTP Operation Enable | Disable Manual IP Entry |

Select the appropriate time zone from the dropdown list to the right of Time zone. GMT-05:00 represents Eastern Standard Time, GMT-06:00 represents Central Time, etc. Date format, with four different date formats to choose from, and the time format.

Figure 48. Select Time Format

| ③ Date al | nd Time | ~ | |
|--------------------------|----------------|-------------|--|
| 🕲 Locale | | ^ | |
| Timezone GMT-05:00 | | GMT-05:00 - | |
| Date Forma mm/dd/yyyy | at | mm/dd/yyyy | |
| Time Forma 1 | at | yyyy-mm-dd | |
| E Device | Actions | dd mm yyyy | |
| In web 5 | scion Sattings | | |
| III Web 3 | contractings | · | |

Device Actions has two options for the Admin user. Reboot or Reset Device. Reboot is a soft reset, the micro controller will power down and power up. Reset is a hard reset which will reset the device to factory defaults. Either action can only be conducted by an Admin user.

Figure 49. Device Actions

| Device Actions | ^ |
|-----------------------------|------------|
| Reboot or Reset Device 0 | _ - |

The user will be prompted before either of these actions. Click the "X" in the top right of the window to cancel this action.

Figure 50. Reboot Device Alert



The Admin user can modify timeouts, number of concurrent sessions and the number of failed login attempts.

Figure 51. Modifying Timeouts

| S Locale | ~ |
|--|---------------|
| Device Actions | ~ |
| ili Web Session Settings | ^ |
| User account Inactivity timeout 900 Seconds | 900 Seconds |
| Maximum Concurrent Sessions 3 | 3 |
| User Absolute Timeout 21600 Seconds | 21600 Seconds |
| User Lock Time 300 Seconds | 300 Seconds |
| Maximum Failed Login Attempts | 10 |

In the network window the following options are listed.

Figure 52. Network Tab Options

| = | Network | | |
|-------|---------|------------------------------------|---|
| di. | | < IPv4 | ~ |
| ~ | | | |
| 0 | | Kodbus TCP | ~ |
| | | | |
| - | | W Whitehst | ~ |
| + | | ↑↓ Proxy Settings | ~ |
| Ð | | | |
| 4 | | O Connect to Eaton Hosted Services | ~ |
| F.5-N | | | |
| | | Or Access Control | ~ |

The user can select the IP allocation method between three options and the IP address is also displayed here. The IP allocation method change does not take effect until the unit has been rebooted. The reboot command is available under General tab, Device Actions. (Do not select the Factory Reset command or the device will return to the factory default value with a static IP address.)

IP Allocation Methods available:

1

- Statically Hardcoded (192.168.1.254) Factory default
- DHCP Allocated (Network assigned)
- Taken from NV (stored IP address)

NOTE The user must reboot the device after performing any of these changes.

Communication setting changes require a reboot of the micro controller to enable it.

Figure 53. Method of IP Allocation

| 0 | Certificate | ^ | |
|---|---|----------------------|--|
| | Certificate | Download Certificate | |
| < | IPv4 | ^ | |
| | | Statically Hardcoded | |
| | Method of IP Allocation DHCP Allocated | DHCP Allocated | |
| | | Taken From NV | |
| | Present Ethernet IP Address | | |

IP configuration changes require a reboot of the device

To initiate a soft reset from the WebUI, go to the general tab and click on the down arrow across from reboot or reset device as shown below.

Figure 54. Select on Down Arrow

| General | | | |
|---------|---|------------------------|--------------|
| | Date Format mm/dd/yyyy Time Format 24Hrs | | mm/dd/yyyy 👻 |
| | | Device Actions | ^ |
| | | Reboot or Reset Device | |

Figure 55. Click on Reboot Device

| General | | |
|---------|---|---------------|
| | Date Format mm/dd/yyyy Time Format 24Hrs | mm/dd/yyyy 👻 |
| | Device Actions | ^ |
| | Reboot or Reset Device | Reboot Device |
| | Web Session Settings | Factory Reset |

Click OK to verify that you want to continue with this operation. The LEDs on the display will turn off, then back on again to indicate that this command has been implemented.

Figure 56. Confirm Reboot



A pop up window opens to confirm the reboot.

Figure 57. Click on Reload



5.3.4 Modbus and BACnet Access

The PX-SPD supports Modbus TCP and BACnet/IP using the Ethernet port, both are initially disabled. Using Modbus commands, the PX-SPD can be used to read real time parameters, events and logs from the connected SPD. You will need a Modbus TCP capable application such as ModScan which act as the Modbus primary and the SPD is the Modbus secondary. Refer to <u>Table 12</u> Modbus register map for details on available registers and their properties. Refer to <u>Table 14</u> for the BACnet register map.

5.3.5 Sensitivity Setting



Eaton does not recommend the customer modify the sensitivity setting without first contacting Eaton Customer Support at 1 800 809-2772 or email SPD@eaton.com. Increasing the sensitivity setting will reduce the number of low level surge counts.

5.3.6 How to Reset the PX-SPD Password

To reset the Power Xpert SPD password through the local display, the user must first access the concealed menu. To gain access to the concealed menu return to the home screen, then press the following buttons in order within 5 seconds: up, up, down, down, back, back, enter, enter. This will take you to the concealed menu. Follow the screen prompts to reset the password. When this password reset command is activated the local display and Web UI passwords are reset to their default values. The Power Xpert SPD local display prompts the

user for a 6 digit numeric password to be entered before being able to enter the settings menu. The web UI user name and password returns to default:

User name: admin

Password: Admin*1

5.3.7 End of Life Disposal

Before disposing of this device go to Device Actions and select Reset Device to clear logs of any data.

| Table 2. Viewa | le Events SPI | D Display Rotation |
|----------------|---------------|--------------------|
|----------------|---------------|--------------------|

| Web UI Viewable Logs | | | | | LCD View | | | | wable Logs | | |
|-----------------------------------|--------------------------------------|--|---|--|-----------------------|---------------------------|------------------------|------------------------------------|---|--|--|
| Event Type | General Log Last 500 Events | Low Surge Log Last 2000 Events | Medium Surge Log Last 1500 Events | High Level Surge Log Last 1000 Events | Audit Power Log | Audit FW Update Log | ' Audit User Log | All Events Last 40 Events | Low Level Surges Last 20 Events | Medium Level Surges Last 20 Events | High Level Surges Last 20 Events |
| Phase A protection reduced to % | Х | | | | | | | Х | | | |
| Phase B protection reduced to % | Х | | | | | | | Х | | | |
| Phase C protection reduced to % | Х | | | | | | | Х | | | |
| N-G protection reduced to % | Х | | | | | | | Х | | | |
| Phase A protection loss | Х | | | | | | | Х | | | |
| Phase B protection loss | Х | | | | | | | Х | | | |
| Phase C protection loss | Х | | | | | | | Х | | | |
| N-G protection loss | Х | | | | | | | Х | | | |
| Audible alarm silenced | Х | | | | | | | Х | | | |
| Power off/ power loss | Х | | | | | | | Х | | | |
| Power on/ power restored | Х | | | | | | | Х | | | |
| Phase A low, medium or high surge | | Х | Х | Х | | | | Х | Х | Х | Х |
| Phase B low, medium or high surge | | Х | Х | Х | | | | Х | Х | Х | Х |
| Phase C low, medium or high surge | | Х | Х | Х | | | | Х | Х | Х | Х |
| Device restart | | | | | Х | | | | | | |
| Firmware update time stamp | | | | | | Х | | | | | |
| User login & logout | | | | | | | | Х | | | |

Chapter 6 SPD Display Rotation

The SPD display can be rotated on the SPD enclosure, up to 360 degrees. This allows you to position the display for the best visibility regardless of the position in which the SPD is installed.

Rotations are at 90, 180, and 270 degrees.

Reposition the SPD display as follows:

- 1. Remove power from the unit.
- 2. Remove and discard the perforated overlay material at the two opposite corners of the display.
- 3. Remove the two Phillips head screws that hold the display.
- 4. Rotate the display to the desired position. Be careful not to overstress the display ribbon cable.
- 5. Place the display back onto the SPD enclosure. Be careful not to overstress or crimp the ribbon cable.
- 6. Replace the two Phillips head screws. Tighten screws to 1.35 Nm (12 in-lbs).
- 7. Restore power to the unit.

Chapter 7 IEC Approved Models

Eaton's one-port low-voltage surge protective device delta models SPD120480D3M, SPD160480D3M and SPD200480D3M meet the requirements of IEC 61643-11 / EN 61643-11, Part 11: Test Class II, and are intended to be installed in applications with a degree of protection rated IP 20.

The delta models are intended for use with a three-phase TN-S system with PE and neutral distribution, 5 conductor with a minimum 10 AWG or 6 mm². The delta models are also intended for use with a three-phase TN-C system with PEN distribution, 4 conductor with a minimum 10 AWG or 6 mm². Screws used for connection to ground shall be $\#10-32 \times 3/8"$ and shall not be zinc or aluminum. This product is not serviceable and contains no replacement parts.

Additional product information and ratings for IEC applications:

- The SPD contains internal disconnects with a short circuit current rating I_{SCCR} of 200kA.
- Residual current IPE for this product is 5 mA.
- Operating temperature is normal -5°C to 40°C (23°F to 104°F).
- Humidity range is 5% through 95% non-condensing.
- The SPD may be mounted directly to earthed conductive surface, installed as per this manual.
- Temporary overvoltage rating UT = 402.6 V.
- Withstand or safe failure mode, for tT = 120 minutes, UT = 526 V.
- Modes of protection as marked on a wye SPD = L L, L N, L G(PE), N G(PE). Modes of protection as marked on a delta SPD = L - L, L - G(PE).

Chapter 8 Troubleshooting

Troubleshooting Feature Packages 1, 2, and 3

Many SPD failures result from improper installation. Once the SPD is installed properly, it is a highly reliable unit.

If the SPD does not function properly, first confirm that it is installed properly. See Chapter 2 Installation.

If the SPD malfunctions after it has been operating routinely, refer to <u>Table 3</u>. This troubleshooting chart identifies possible causes and solutions to the malfunction. Further assistance may be obtained by calling Eaton's Applications Engineers, at 1-800-809-2772 or email SPD@eaton. com, including being directed to the warranty process if applicable.

Table 3. Troubleshooting Chart

| Condition | Probable Cause | Solution | |
|--|---|---|--|
| Green LEDs ON (1 per phase) and one green LED ON for neu/gnd protection | Normal operation. | N/A. | |
| Audible alarm OFF, form C (N.C.) contact in the CLOSED state | Normal operation. | N/A. | |
| Phase green LED is OFF, same phase red LED is ON, audible alarm is ON. | Phase protection compromised or lost . Extended temporary overvoltage (TOV). | Replace SPD. Check electrical system for TOV sources, correct, replace SPD. | |
| | Significant surge event. | Replace SPD. | |
| Neu/gnd green LED is OFF, neu/gnd red LED is ON, audible alarm is ON (for models with | Neu/gnd protection is compromised or lost | Replace SPD. | |
| neutral connections). | Significant surge event | Replace SPD. | |
| All phase green LEDs OFF, all phase red LEDs ON, audible alarm is ON. | All phase protection is compromised or lost. | Replace SPD. | |
| | SPD rated voltage is less than system voltage | Replace SPD with correct voltage model . | |
| | Extended temporary overvoltage (TOV) | Check electrical system for TOV sources, correct, replace SPD. | |
| | Significant surge event. | Replace SPD. | |
| One of the display red LEDs is ON. audible alarm is OFF. | Audible alarm silence button has been depressed and alarm is silenced. | Normal operation If power is cycled and a fault condition still exists, the audible alarm will reactivate. | |
| All green and red LEDs are OFF, LCD display (on Surge Counter models) is OFF. | SPD is not connected to a power source. | Check system voltage at SPD connection. Check SPD connections. | |
| One phase has neither a green or red LED lit. | Ribbon cable is not connected properly. Ribbon cable is mis-aligned with connector. | Verify ribbon cable and connector are properly aligned and fully seated together. | |
| All phase LEDs are green, audible alarm is on. | Insufficient voltage to the power supply. | Replace SPD. | |

Chapter 9 Troubleshooting Feature Package 4, Power Xpert SPD

Many SPD failures result from improper installation. Once the Power Xpert SPD is installed properly, it is a highly reliable unit.

If the SPD does not function properly, first confirm that it is installed properly. See Chapter 2 Installation.

If the SPD malfunctions after it has been operating routinely, refer to Table 5. This troubleshooting chart identifies possible causes and solutions to the malfunction. Further assistance may be obtained by calling Eaton's Applications Engineers, at 1-800-809-2772 or email SPD@eaton.com, including being directed to the warranty process if applicable.

| Condition | Probable Cause | Solution |
|--|--|--|
| Phase LEDs are green (1 per phase) and neu/gnd LED is green. | Normal operation. | N/A. |
| Audible alarm OFF, form C (N.C.) contact in the CLOSED state. | Normal operation. | N/A. |
| One phase LED is red, audible alarm is ON . | Phase protection compromised or lost . | Replace SPD. |
| | Extended temporary overvoltage (TOV). | Check electrical system for TOV sources, correct, replace SPD. |
| | Significant surge event. | Replace SPD. |
| Neu/gnd LED is red, audible alarm is ON (for models with neutral connections). | Neu/gnd protection is compromised or lost. | Replace SPD. |
| | Significant surge event. | Replace SPD. |
| All phase LEDs are red, audible alarm is ON. | All phase protection has been lost. | Replace SPD . |
| | SPD rated voltage is less than system voltage. | Replace SPD with correct voltage model. |
| | Extended temporary overvoltage (TOV). | Check electrical system for TOV sources, correct, replace SPD. |
| | Significant surge event | Replace SPD. |
| One of the display LEDs is red. audible alarm is OFF. | Audible alarm silence button has been depressed and Alarm is silenced. | Normal operation |
| | | If power is cycled and a fault condition still exists, the audible alarm will reactivate. Replace SPD. |
| All LEDs are OFF, LCD display is OFF. | SPD is not connected to a power source. | Check system voltage at SPD connection. Check SPD connections. |
| One or more phase LED is yellow and neu/gnd LED is green. | SPD has lost some protection on the phase with the yellow LED. | Monitor SPD, some protection has been lost. |
| Surge counts are accumulating rapidly. | Noise on phase line. | Contact an Eaton Customer Support at 1-800-809-2772 or email SPD@eaton.com. |
| Stuck button error on the local display. | One or more of the buttons were depressing during startup. | Clear buttons of any obstructions, if that doesn't resolve the matter contact Eaton Customer Support at 1-800-809-2772 or email SPD@eaton.com. |

Table 4. Troubleshooting Chart for Power Xpert SPD

| Table 4. 1 | Froubleshooting | Chart for | Power Xpe | rt SPD (Coi | ntinued) |
|------------|------------------------|-----------|-----------|-------------|----------|
|------------|------------------------|-----------|-----------|-------------|----------|

| Condition | Probable Cause | Solution |
|--|---|---|
| LCD is turning off/on and there is no communication. | Insufficient input voltage. | Verify phase voltages are within tolerances. |
| Error "Web page not working". | Available TCP connection limit reached. | Close excess webpage tabs or applications attempting to access port. |
| BACnet port not communicating. | BACnet setting disabled (default). | Enable BACnet and reboot device. |
| Modbus port no communicating. | Modbus setting disabled (default). | Enable Modbus and reboot device. |
| Webpage not secure notice. | Security certificate not installed. | Download and install certificate. |
| Web UI surge and general logs will not load | Modbus disabled. | Enable Modbus and reboot device. |
| Time stamps inaccurate. | Clock not synced. Supercap drained of power during extended power loss. | Set clock and use SNTP feature to maintain accurate time stamp. |
| Any LCD communication setting 'save' initiates a soft reset. | All communication settings modifications require reboot to enable. | Must re-enter settings menu each time a communication setting is changed. |

Chapter 10 Specifications

Table 5. Specifications

| Description | Catalog No. |
|---|---|
| Surge current capacity per phase | 50, 80, 100, 120, 160, 200, 250, 300, 400 kA ratings available |
| Nominal discharge current (In) | 20kA |
| Short circuit current rating (SCCR) | 200kA |
| SPD type | Basic feature package = type 1 (can also be used in type 2 applications) Standard, Standard with Surge Counter, and Power Xpert SPD feature packages = type 2 |
| Enclosure Types | NEMA 1, NEMA 4, NEMA 4X (304 SST) (Power Xpert SPD not available in NEMA 4X) |
| Standard split phase voltages available | 120/240 |
| Single phase | 230 |
| Three phase wye system voltages available | 120/208, 127/220, 230/400, 277/480, 347/600 |
| Three phase delta system voltages | 240, 480, 600 |
| Three phase high leg delta system voltages | 120/240 |
| Phase wire length | 48" of 10AWG extend beyond the conduit hub |
| Relay wire length (optional) | 48" of 14AWG extend beyond the conduit hub |
| RoHS compliant | Yes |
| Internal disconnect (optional) | Eaton 30 Amp FDC circuit breaker, type MCCB |
| Input power frequency | 50/60 Hz, Power Xpert SPD |
| Power consumption (Basic units) | |
| 208Y, 220Y, 230L, 240S, 240D, and 240H voltage codes | 0.5 W |
| 400Y and 480Y and 480D voltage codes | 1.1 W |
| 600Y and 600D voltage codes | 1.3 W |
| Power consumption (Standard with Surge Counter units) | 0.6.10/ |
| 208Y, 220Y, 230L, 240S, 240D, and 240H voltage codes | |
| 400Y and 480Y and 480D voltage codes | 1./ W |
| 600Y and 600D voltage codes | 2.1 W |
| Power consumption (Power Xpert SPD units) | |
| 208Y, 220Y, 230L, 240S, 240D, and 240H voltage codes | 4 W |
| 400Y, 480Y, and 480D voltage codes | 4 W |
| 600Y and 600D voltage codes | 4 W |
| Phase Protection | Single split phase L-N, L-G, N-G, L-L Single phase L-N, L-G, N-G Three phase wye L-N, L-G, N-G, L-L Three phase delta L-G, L-L Three phase high leg delta L-N, L-G, N-G, L-L, H-N, H-G, H-L |
| Maximum Continuous Operating Voltage (MCOV) | |
| 208Y, 220Y, 240S voltage codes 230L, 240H | 150 L-N, 300 L-G, 150 N-G, 300 L-L 320 L-N, 640 L-G, 320 N-G 150 L-N, 300 L-G, 150 N-G, 300 L-L, 320 H-N, 470 H-G, 470 H-L |
| 400 and 480Y voltage codes 600Y | 320 L-N, 640 L-G, 320 N-G, 640 L-L |

| Description | Catalog No. |
|--|--|
| 600Y voltage code | 420 L-N, 420 L-G, 420 N-G, 840 L-L |
| 240D voltage code | 300L- L-G, 300 L-L |
| 480D voltage code | 640 L-G, 640 L-L |
| 600D voltage code | 840 L-G, 840 L-L |
| Ports | 1 |
| Operating temperature | -40° C to 50° C (-40 F to 122° F), |
| | Power Xpert Surge protection (-40 $^\circ$ C to 50 $^\circ$ C), |
| | Power Xpert LCD module (-20° C to 70° C) |
| Operating humidity | 5% through 95%, non-condensing |
| Operating altitude | Up to 16,000 ft (5000 m) Power Xpert SPD up to 6561 ft (2000 m) |
| Weight | Reference Figure 3- Figure 7. |
| Form C relay contact ratings | 150 Vac at 0.46 A, 30 Vdc at 1 A, terminal block connector rated 300 V, 16 A suitable for use with 30-12 AWG solid or stranded copper wire. Torque 5-7 lbs-in. |
| Form C relay contact logic | Power on, normal state - NO contact = OPEN, NC contact = CLOSED Power off, fault state, - NO contact = CLOSED, NC contact = OPEN |
| Form C relay contact logic | Power on, normal state - NO contact = OPEN, NC contact = CLOSED Power off, fault state, - NO contact = CLOSED, NC contact = OPEN |
| Real time clock accuracy, Power Xpert SPD | synchronized when connected to a network via an Ethernet cable, +/- 2 min/month @ 25°C when not connected to a network |
| EMI/RFI filtering attenuation (Standard and Standard with Surge Counter and Power Xpert SPD) | Up to 50 dB from 10 kHz to 100 MHz |
| Ethernet port | Data rate 100/10 Mbps, wire type: equal or exceed 5 UTP category 5, use of STP (shielded twisted pair) will improve EMI performance. Connector type: RJ45 modular, ground metal shield |
| Agency certifications and approvals Feature packages 1, 2, and 3 | UL 1449 5th Edition listed, UL 1283 7th Edition (type 2 SPDs only) IEC 61643-11/EN 61643-11, Part 11: Test Class II. See Section 11.0 Ordering guidelines for specific models. |
| Agency certifications and approvals Feature package 4 (Power Xpert SPD) | cULus certified, UL1449 5th Edition listed, UL1283 7th Edition IEC 61643- 11/EN 61643-11, Part 11: Test Class II. See Section 11.0 Ordering guidelines for specific models. |
| Warranty | 10 years, 15 years if you register on <u>www.eaton.com/spd</u> and then click the warranty registration icon |
| ROHS compliant | Yes |
| Wire length and AWG | Factory prewired with 48 inches of #10 AWG wire. |

Table 5. Specifications (Continued)

Chapter 11 Ordering Guidelines





Chapter 12 Warranty

Warranty

Eaton warrants these products for a period of 10 years from the date of delivery to the purchaser, 15 years if you register on www. eaton.com/spd and click the warranty registration icon to be free from defects in both workmanship and materials. Eaton assumes no risk or liability for results of the use of the products purchased from it, including but without limiting the generality of the foregoing:

(1) The use in combination with any electrical or electronic components, circuits, systems, assemblies, or any other materials or substances;

(2) Unsuitability of any product for use in any circuit or assembly.

Purchaser's rights under the warranty shall consist solely of requiring Eaton to repair, or at Eaton's sole discretion, replace, free of charge, F.O.B. factory, and defective items received at said factory within said term determined by Eaton to be defective. The giving of or failure to give any advice or recommendations by Eaton shall not constitute any warranty by or impose any liability upon Eaton. The foregoing constitutes the sole and exclusive liability of Eaton AND IS IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESSED, IMPLIED OR STATUTORY AS TO THE MERCHANTABILITY, FITNESS FOR PURPOSE SOLD, DESCRIPTION, QUALITY, PRODUCTIVENESS OR ANY OTHER MATTER.

In no event shall Eaton be liable for special or consequential dam- ages or for delay in performance of the warranty.

This warranty does not apply if the product has been misused, abused, altered, tampered with, or used in applications other than specified on the nameplate. At the end of the warranty period, Eaton shall be under no further warranty obligation expressed or implied.

The product covered by this warranty certificate can only be repaired or replaced by the factory. For help on troubleshooting the SPD, or for warranty information, call 1-800-809-2772 or email SPD@eaton.com. Repair or replacement units will be returned collect. If Eaton finds the return to be a manufacturer's defect, the product will be returned prepaid.

Specifications contained herein are subject to change without notice.

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Chapter 13 Appendix

13.1 Power Xpert SPD Local Display Surge Events Menu Map

Table 7. Power Xpert SPD Local Display Surge Events Menu Map



13.2 Power Xpert SPD Local Display Event Log Menu Map

Table 8. Power Xpert SPD Local Display Event Log Menu Map



13.3 Power Xpert SPD Local Display Settings Menu Map

Table 9. Power Xpert SPD Local Display Settings Menu Map



13.4 Power Xpert SPD Local Display Identification Menu Map

>>> Catalog Number: **IDENTIFICATION** SPDxxxxxx4x <<< **V** Style Number: 6xx-xx3xx V A Serial number: XXXXXX ▼ ▲ Date Code: yymmdd ▼▲ Firmware Version: vx.x.x ▼▲ PCB Serial number: хххххх ▼▲ Device Name: (From SETTINGS) Customer Assigned Name ▼ ▲ MAC Address 002085xxxxxx ▼▲ Customer Support: Eaton.com/PXSPD 1-800-809-2772

SPD@Eaton.com

Table 10. Power Xpert SPD Local Display Identification Menu Map

13.5 Power Xpert SPD Local Display Test Sequence

Table 11. Power Xpert SPD Local Display Test Sequence



1. All LEDs turn red



2. All LEDs turn yellow



3. All LEDs turn green



4. Alarm will sound momentarily.



5. Alarm turns off



6. Half pixels turn on



7. Other half of pixels turn on



8. All pixels turn on



9. LEDs turn red again.



10. Test completed

13.6 Power Xpert SPD Modbus Register Map

Table 12. Power Xpert SPD Modbus Register Map

| Register | Name | Attributes | Description | |
|----------|----------------------------|---------------------------------|--|---|
| 1 | Product Serial Number | UINT32 RO NV | 32bit device serial number. (MAE) | |
| 3 | Vendor Name | STRING8 RO | Product vendor name characte | er string |
| | | Array size: 12 | Array of 6 registers | |
| 14 | Vendor URL | STRING8 RO | Product vendor URL | |
| | | Array size: 14 | Array of 7 registers | |
| 37 | Style Number | STRING8 RO NV | Product style number (MAE) | |
| | | Array size: 10 | Array of 5 registers | |
| 42 | Assigned Name | STRING8 RW NV | User assigned name | |
| | | Array size: 21 | Array of 11 registers | |
| | | Default: "SPDLAB1" | | |
| 53 | Firmware Revision | STRING8 RO | Firmware revision | |
| | | Array size: 14 | Array of 7 registers | |
| 60 | PCB Serial Number | STRING8 RO NV | Product hardware revision nur | nerical (MAE) |
| | | Array size: 14 | Array of 7 registers | |
| 77 | Method of IP Allocation | UINT8 RW NV | Allows to set the method used (hardcoded 192.168.1.254). 1 - memory. | d to allocate an IP address: 0 - restore - DHCP. 2 -full address taken from NV |
| | | Default: 0 | Value | Description |
| | | Enum | 0 | Statically hardcoded |
| | | | 1 | DHCP allocated |
| | | | 2 | Taken from NV |
| 78 | Current Method of IP | UINT8 RO | Shows the present method us | ed to allocate an IP address: 0 - restore |
| | Allocation | Range: 0 to 3 | (hardcoded 192.168.1.254). 1 - memory. | - DHCP. 2 - full address taken from NV |
| 79 | Present Ethernet IP | UINT8 RO | The active IP address being us | sed on the network. |
| | Address | Array size: 4 | Array of 2 registers | |
| | | Units: IP | IPV4_BIG_ENDIAN_U8() | |
| 81 | Present Ethernet | UINT8 RO | The active subnet mask IP add | lress being used on the network. |
| | Subnet Mask | Array size: 4 | Array of 2 registers | |
| | | Units: IP | IPV4_BIG_ENDIAN_U8() | |
| 83 | Present Ethernet | UINT8 RO | The active default gateway IP | address being used on the network. |
| | Default Gateway | Array size: 4 | Array of 2 registers | |
| | | Units: IP | IPV4_BIG_ENDIAN_U8() | |
| 85 | Stored Ethernet IP | UINT8 RW NV | The IP address used in the NV | address select configuration. |
| | Address | Array size: 4 | Array of 2 registers | |
| | | Default: 0xFE, 0x01, 0xA8, 0xC0 | IPV4_BIG_ENDIAN_U8() | |
| | | Units: IP | | |

| Register | Name | Attributes | Description |
|----------|--|---------------------------------|---|
| 87 | Stored Ethernet | UINT8 RW NV | The IP subnet mask used in the NV address select configuration. |
| | Subnet Mask | Array size: 4 | Array of 2 registers |
| | | Default: 0x00, 0xFF, 0xFF, 0xFF | IPV4_BIG_ENDIAN_U8() |
| | | Units: IP | |
| 89 | Stored Ethernet | UINT8 RW NV | The IP default gateway used in the NV address select configuration. |
| | Default Gateway | Array size: 4 | Array of 2 registers |
| | | Default: 0x01, 0x01, 0xA8, 0xC0 | IPV4_BIG_ENDIAN_U8() |
| | | Units: IP | |
| 98 | Multicast Enable Disable (00000010) | UINT32 RW NV | Multicast settings: Value : Description 0x00000010: Multicast Enable 0x00000000: Multicast Disable with Filter PerfectFilter 0x00000004: Multicast Disable with Filter HashTable 0x00000404: Multicast Disable with Filter_ PerfectHashTable |
| | | Default: 0x00000010 | _ |
| 100 | Broadcast Enable Disable (0) | UINT32 RW NV | Broadcast Enable Disable settings: 0x00000000: BroadcastFramesReception_Enable 0x00000020: BroadcastFramesReception_Disable |
| 102 | Modbus TCP Com | UINT16 RW NV | Communication timeout for Modbus TCP. 0 = disable. |
| | Timeout (0) | Default: O | _ |
| | | Units: milliseconds | |
| 122 | DHCP to Static IP add | dr BOOL RW NV | _ |
| | lock (U) | Default: FALSE | _ |
| | | Range: FALSE to TRUE | |
| 127 | Set Time | UINT32 RW | 32 bit epoch time from RTC |
| | | Default: 946684800 | |
| 129 | RTC Time | UINT32 RO | Real time clock time in hh:mm:ss format (24 hour format) |
| | | Default: 0x0034220A | |
| 187 | Sensitivity | UINT8 RW NV | Threshold value for considering the valid low surge count should be in |
| | | Default: 25 | the range of 1.00 to 2.00 for Local Display. Infeshold value for Modbus —is 25=1.00 to 50=2.00. |
| | | Range: 25 to 50 | |
| 188 | Phase A High Surge | UINT32 RO | Number of high surge occured in phase A |
| | Count | Default: 0 | _ |
| | | Range: 0 to 99999 | |
| 190 | Phase A Medium | UINT32 RO | Number of medium surge occurred in phase A |
| | Surge Count | Default: 0 | _ |
| | | Range: 0 to 99999 | |
| 192 | Phase A Low Surge | UINT32 RO | Number of low surge occurred in phase A |
| | Count | Default: 0 | _ |
| | | Range: 0 to 99999 | |
| 194 | Phase B High Surge | UINT32 RO | Number of high surge occurred in phase B |
| | Count | Default: 0 | |

Table 12. Power Xpert SPD Modbus Register Map (Continued)

| Register | Name | Attributes | Description | | |
|-----------------------------------|------------------------------------|-------------------|--|--|--|
| | | Range: 0 to 99999 | | | |
| 196 | Phase B Medium | UINT32 RO | Number of medium | surge occurred in phase B | |
| | Surge Count | Default: 0 | | | |
| | | Range: 0 to 99999 | | | |
| 198 | Phase B Low Surge | UINT32 RO | Number of low surg | e occurred in phase B | |
| | Count | Default: 0 | | | |
| | | Range: 0 to 99999 | | | |
| 200 | Phase C High Surge | UINT32 RO | Number of high surg | je occurred in phase C | |
| | Count | Default: 0 | | | |
| | | Range: 0 to 99999 | | | |
| 202 | Phase C Medium | UINT32 RO | Number of medium | surge occurred in phase C | |
| | Surge Count | Default: 0 | | | |
| | | Range: 0 to 99999 | | | |
| 204 | Phase C Low Surge | UINT32 RO | Number of low surg | e occurred in phase C | |
| | Count | Default: 0 | | | |
| | | Range: 0 to 99999 | | | |
| 206 Low Surge Event Time Stamp | | e UINT32 RO | Stores the timestam epoch time. Time st | Stores the timestamp of low surge event. Timestamp will be stored in epoch time. Time stamp can be verified using register 123 | |
| | | Array size: 2000 | Array of 4000 regist | Array of 4000 registers | |
| | | Default: 0 | | | |
| 4206 | Low Surge Event Phase Indicator | UINT8 RO | Indicates in which the | ne phase, low surge event occurred. | |
| | | Array size: 2000 | Value | Description | |
| | | Default: 0 | 1 | Phase A low surge event log | |
| | | Enum | 2 | Phase B low surge event log | |
| | | | 3 | Phase C low surge event log | |
| 5206 | Low Surge Event Log | UINT16 RO | Index points to the I | atest low surge event log | |
| | Index | Default: 0 | | | |
| | | Range: 0 to 2000 | | | |
| 5207 | Medium Surge Event Time Stamp | UINT32 RO | Stores the timestam stored in epoch time | p of medium surge event. Timestamp will be e. | |
| | | Array size: 1500 | Array of 3000 regist | ers | |
| | | Default: 0 | | | |
| 8207 | Medium Surge Event | UINT8 RO | Indicates in which the | ne phase, medium surge event occurred. | |
| | Phase Indicator | Array size: 1500 | Value | Description | |
| | | Default: 0 | 1 | Phase A medium surge event log | |
| | | Enum | 2 | Phase B medium surge event log | |
| | | | 3 | Phase C medium surge event log | |
| 8957 | Medium Surge Event | UINT16 RO | Index points to the I | atest medium surge event log | |
| | Log Index | Default: 0 | | | |

Table 12. Power Xpert SPD Modbus Register Map (Continued)

| Register | Name | Attributes | Descrip | otion | | |
|-----------------|--|--------------------|-------------------------|--|--|--|
| | | Range: 0 to 1500 | | | | |
| 8958 | High Surge Event Time Stamp | UINT32 RO | Stores t epoch ti | Stores the timestamp of high surge event. Timestamp will be stored ir epoch time | | |
| | | Array size: 1000 | Array of 2000 registers | | | |
| | | Default: 0 | | | | |
| 10958 | High Surge Event | UINT8 RO | Indicate | s in which the phase, | medium surge event occurred. | |
| | Phase Indicator | Array size: 1000 | Value | | Description | |
| | | Default: 0 | 1 | | Phase A high surge event log | |
| | | Enum | 2 | | Phase B high surge event log | |
| | | | 3 | | Phase C high surge event log | |
| 11458 Hi Ind | High Surge Event Log | UINT16 RO | Index po | pints to the latest high | i surge event log | |
| | Index | Default: 0 | | | | |
| | | Range: 0 to 1000 | | | | |
| 11459 | Clear Surge Log | BOOL RW NV | Clear th | Clear the high, medium and low surge event logs in phase A, B and C 1. Default value is zero 2. Writing 1 to the register will clear the surge | | |
| | Events | Default: 0 | 1. Defau | | | |
| | | Range: 0 to 1 | 1098. | | | |
| 11460 | Clear Surge Counts | BOOL RW NV | Clear th | Clear the high, medium and low surge counts in phase A, B and C 1 Default value is zero 2. Writng 1 to the register will clear the surge ——counts. | | |
| | | Default: 0 | Default | | | |
| _ | | Range: 0 to 1 | counts. | | | |
| 11461 l | Indicates Power Xpert SPD System faults | DWORD RO | Power X | Kpert SPD system fault | t indication to user | |
| | | Default: 0 | Bit | Description | Coil | |
| | | Bitfield | 0 | No faults | n/a | |
| | | | 1 | Error in logging data to FRAM | n/a | |
| | | | 2 | NV memory checksum error | n/a | |
| 11463 | Total Low Surge | UINT32 RO | Indicate | s total low surges occ | urred. This will be sum of phase A, | |
| | Counts | Default: 0 | phase B | e B and phase C low surge counts | | |
| | | Range: 0 to 999999 | | | | |
| 11465 | Total Medium Surge | UINT32 RO | Indicate | s total medium surges | s occurred. This will be sum of phase A, | |
| | Counts | Default: 0 | phase B | and phase C low surg | ge counts | |
| | | Range: 0 to 999999 | | | | |
| 11467 | Total High Surge | UINT32 RO | Indicate | s total high surges oc | curred. This will be sum of phase A, | |
| | Counts | Default: 0 | phase B | and phase C high sur | ge counts | |
| | | Range: 0 to 999999 | | | | |
| 11469 | Sum of Surge Counts | UINT32 RO | Indicate | s the total surge coun | ts, This will be sum of low, medium and | |
| | of All Phases | Default: 0 | high sur | high surges | | |
| | | Range: 0 to 999999 | | | | |

| Table 12. Power Xpert | SPD Modbus Register | Map (Continued) |
|-----------------------|---------------------|-----------------|
|-----------------------|---------------------|-----------------|

| Register | Name | Attributes | Description |
|-------------------------------|---------------------------|----------------|---|
| 11476 | Power Xpert SPD | STRING8 RO | Power Xpert SPD firmware in the format of major & minor. |
| | Firmware Version ASCII | Array size: 6 | Array of 3 registers |
| 11479 | Date Code | STRING8 RO NV | Date code as determined by test station, format : "yymmdd". (MAE) |
| | | Array size: 7 | Array of 4 registers |
| 11483 | Catalog Number | STRING8 RO NV | Catalog number assigned to the product. (MAE) |
| | | Array size: 20 | Array of 10 registers |
| 11497 | Indicates the status of | BOOL RO | Indicates the status of N-G green LED, 0:LED off 1:LED on. Indicates |
| | N-G Green LED | Default: O | protection status on N-G |
| 11498 | Indicates the status of | BOOL RO | Indicates the status of N-G yellow LED, 0:LED off 1:LED on. Indicates |
| | N-G Yellow LED | Default: O | protection status on N-G |
| 11499 | Indicates the status of | BOOL RO | Indicates the status of N-G red LED, 0:LED off 1:LED on. Indicates |
| | N-G Red LED | Default: O | _protection status on N-G |
| 11500 | Indicates the status of | BOOL RO | Indicates the status of phase-A green LED, 0:Led off 1:LED on. |
| | Phase A Green LED | Default: O | Indicates protection status on phase-A |
| 11501 | Indicates the status of | BOOL RO | Indicates the status of phase-A yellow LED, 0:LED off 1:LED on. |
| | Phase A Yellow LED | Default: O | Indicates protection status on phase-A |
| 11502 | Indicates the status of | BOOL RO | Indicates the status of phase-A red LED, 0:LED off 1:LED on. Indicates |
| | Phase A Red LED | Default: 0 | protection status on phase-A |
| 11503 Indicates the status of | | BOOL RO | Indicates the status of phase-B green LED, 0:LED off 1:LED on. |
| | Phase B Green LED | Default: O | Indicates protection status on phase-B |
| 11504 | Indicates the status of | BOOL RO | Indicates the status of phase-B yellow LED, 0:LED off 1:LED on. |
| | Phase B Yellow LED | Default: 0 | Indicates protection status on phase-B |
| 11505 | Indicates the status of | BOOL RO | Indicates the status of phase-B red LED, 0:LED off 1:LED on. Indicates |
| | Phase B Red LED | Default: 0 | protection status on phase-B |
| 11506 | Indicates the status of | BOOL RO | Indicates the status of phase-C green LED, 0:LED off 1:LED on. |
| | Phase C Green LED | Default: 0 | Indicates protection status on phase-C |
| 11507 | Indicates the status of | BOOL RO | Indicates the status of phase-C yellow LED, 0:LED off 1:LED on. |
| | Phase C Yellow LED | Default: 0 | Indicates protection status on phase-C |
| 11508 | Indicates the status of | BOOL RO | Indicates the status of phase-C red LED, 0:LED off 1:LED on. Indicates |
| | Phase C Red LED | Default: 0 | protection status on phase-C |
| 11509 | Alarm status | UINT8 RO | Power Xpert SPD alarm status, alarm is used to indicate protection status |
| | | Default: O | Value Description |
| | | Enum | 0 Alarm OFF |
| | | | 1 Alarm ON |
| 11510 | Percentage of | UINT16 RO | Percentage of protection available on NG |
| | protection on N-G | Default: 0 | |
| 11511 | Percentage of | UINT16 RO | Percentage of protection available on phase A |
| | protection on Phase A | Default: 0 | |

Table 12. Power Xpert SPD Modbus Register Map (Continued)

| Register | Name | Attributes | Description | | |
|---------------------|--|--------------------|--|---|--|
| 11512 Percentage of | | UINT16 RO | Percentage of protec | Percentage of protection available on phase B | |
| | protection on Phase B | Default: 0 | | | |
| 11513 | Percentage of | UINT16 RO | Percentage of protec | tion available on phase C | |
| | protection on Phase C | Default: 0 | | | |
| 11514 | Silences the Alarm. | BOOL RW | Silences the Alarm. S | Setting the value, will silence the alarm | |
| | Setting the value, will silence the Alarm | Default: 0 | | | |
| 11515 | Ambient temperature | FLOAT RO | Ambient temperature | Ambient temperature in Celsius | |
| | of SPD device | Default: 0 | | | |
| 11517 | General log Indicator | UINT16 RO | General log Indicator | | |
| | | Array size: 250 | Value | Description | |
| | | Default: 0 | 0 | No event occurred | |
| | | Enum | 1 | Protection reduced on phase A | |
| | | | 2 | Protection reduced on phase B | |
| | | | 3 | Protection reduced on phase C | |
| | | | 4 | Protection reduced on neutral ground | |
| | | | 5 | Protection loss on phase A | |
| | | | 6 | Protection loss on phase B | |
| | | | 7 | Protection loss on phase C | |
| | | | 8 | Protection loss on phase neutral ground | |
| | | | 9 | Alarm silenced | |
| | | | 10 | SPD powered off | |
| | | | 11 | SPD powered on | |
| 11767 | General log Timestamp | UINT32 RO | Stores the timestamp in epoch time. Time s | Stores the timestamp of general log events. Timestamp will be stored in epoch time. Time stamp can be verified using register 123. | |
| | | Array size: 250 | Array of 500 register | S | |
| | | Default: 0 | | | |
| 12267 | General log Index | UINT16 RO | Index points to the la | atest general event log | |
| | | Default: 0 | | | |
| | | Range: 0 to 250 | | | |
| 12268 | Clear General Log Events | BOOL RW NV | Clear general event l register will clear the | ogs 1. Default value is zero 2. Writing 1 to the e general logs. | |
| | | Default: 0 | | | |
| | | Range: 0 to 1 | | | |
| 12269 | Phase A Total Surge | UINT32 RO | Sum of phase A high | , medium and low surge counts | |
| | Counts | Default: 0 | | | |
| | | Range: 0 to 999999 | | | |
| 12271 | Phase B Total Surge | UINT32 RO | Sum of phase B high | , medium and low surge counts | |
| | Counts | | | | |

Table 12. Power Xpert SPD Modbus Register Map (Continued)

| Register | Name | Attributes | Description | |
|--------------------------|----------------------------|--------------------|---|--|
| | | Range: 0 to 999999 | | |
| 12273 Phas Cour | Phase C Total Surge | UINT32 RO | Sum of phase C high, medium and low surge counts | |
| | Counts | Default: 0 | | |
| | | Range: 0 to 999999 | | |
| 12275 DCI for Display | DCI for Testing Display | BOOL RW | DCI test display, LED and alarm. Setting the value starts the display | |
| | | Default: 0 | test, once the display test is complete the value will be updated to | |
| | | Range: 0 to 1 | | |
| 12276 | Ethernet MAC | UINT8 RO NV | Unique MAC address assigned to this device.(MAE) | |
| | Address | Array size: 6 | Array of 3 registers | |
| | | | MAC_ADDRESS() | |

Table 12. Power Xpert SPD Modbus Register Map (Continued)

13.7 Web User Error Codes

| Table 13. Web User Error Codes | | |
|--|---|---|
| Error Message | Description | Action Required |
| Login Failed (Login Page) | User not authorized to access device | Contact administrator for authorization |
| One Admin Role is mandatory in System | | |
| User Self-Deletion Not Permitted | | Contact administrator to delete user |
| Username Already Exists | Username already exists on the device | Create unique username |
| User Database Full | | |
| Password Security Violation | | |
| Password Matches With Name or Existing Password | Username and password match | Create unique username and password |
| User Locked Temporarily | Too many users trying to access device | |
| HTTP Version Not Supported | | |
| Failed to Fetch | Device communication failed (login page), device communication failure (firmware update page) | |
| Codepack integrity check has failed | Image in the codepack file is corrupt | Re-install firmware |
| Codepack integrity check has aborted firmware update | Displayed when any one image is corrupt during multiple firmware update | Re-install firmware |
| Final integrity check is invalid | Multiple reasons | |

13.8 BACnet Register Map

Table 14. BACnet Map - Analog Objects

| Analog Objects | | | | | | | |
|----------------|----------------------------|---|----------------|---------|----------------|------------------|--|
| Instance | Object Name | Object Description | Object Type | Unit | Access Type | COV Increment | |
| 0 | Sensitivity | Surge sensitivity | AV | No unit | R/W | 1 | |
| 1 | Phase A High Surge Count | Phase A high surge count | AV | No unit | RO | 1 | |
| 2 | Phase A Medium Surge Count | Phase A medium surge count | AV | No unit | RO | 1 | |
| 3 | Phase A Low Surge Count | Phase A low surge count | AV | No unit | RO | 1 | |
| 4 | Phase B High Surge Count | Phase B high surge count | AV | No unit | RO | 1 | |
| 5 | Phase B Medium Surge Count | Phase B medium surge count | AV | No unit | RO | 1 | |
| 6 | Phase B Low Surge Count | Phase B low surge count | AV | No unit | RO | 1 | |
| 7 | Phase C High Surge Count | Phase C high surge count | AV | No unit | RO | 1 | |
| 8 | Phase C Medium Surge Count | Phase C medium surge count | AV | No unit | RO | 1 | |
| 9 | Phase C Low Surge Count | Phase C low surge count | AV | No unit | RO | 1 | |
| 10 | Phase A % Protection | Percentage of protection available on phase A | AV | No unit | RO | 1 | |
| 11 | Phase B % Protection | Percentage of protection available on phase B | AV | No unit | RO | 1 | |
| 12 | Phase C % Protection | Percentage of protection available on phase C | AV | No unit | RO | 1 | |
| 13 | Phase N-G % Protection | Percentage of protection available on NG | AV | No unit | RO | 1 | |
| 14 | Phase A Total Surge Counts | Phase A total surge counts | AV | No unit | RO | 1 | |
| 15 | Phase B Total Surge Counts | Phase B total surge counts | AV | No unit | RO | 1 | |
| 16 | Phase C Total Surge Counts | Phase C total surge counts | AV | No unit | RO | 1 | |
| 17 | RTC Time | RTC time | AV | No unit | RO | 1 | |
| 18 | Set Time | Set time | AV | No unit | R/W | 1 | |
| 19 | Total Low Surge Counts | Total low surge counts | AV | No unit | RO | 1 | |
| 20 | Total Medium Surge Counts | Total medium surge counts | AV | No unit | RO | 1 | |
| 21 | Total High Surge Counts | Total high surge counts | AV | No unit | RO | 1 | |

| Analog Objects | | | | | | |
|----------------|-------------------------|---|----------------|---------|----------------|------------------|
| Instance | Object Name | Object Description | Object Type | Unit | Access Type | COV Increment |
| 22 | Total Surge Counts | Total surge counts | AV | No unit | RO | 1 |
| 23 | System Faults | System faults | AV | No unit | RO | 1 |
| 24 | Method of IP Allocation | Allows to set the method used to allocate an IP address | AV | No unit | R/W | 1 |

Table 14. BACnet Map - Analog Objects (Continued)

Table 15. BACnet Map - Binary Objects

| Instance | Object Name | Object Description | Object Type | Inactive Text | Active Text | Access Type |
|----------|---------------------------|---------------------------|----------------|------------------|--------------------|----------------|
| 0 | Clear Surge Log Events | Clear surge log events | BV | OFF | ON | R/W |
| 1 | Clear Surge Counts | Clear surge counts | BV | OFF | ON | R/W |
| 2 | Phase A Green Led Status | Phase A green led status | BV | OFF | ON | RO |
| 3 | Phase A Yellow Led Status | Phase A yellow led status | BV | OFF | ON | RO |
| 4 | Phase A Red Led Status | Phase A red led status | BV | OFF | ON | RO |
| 5 | Phase B Green Led Status | Phase B green led status | BV | OFF | ON | RO |
| 6 | Phase B Yellow Led Status | Phase B yellow led status | BV | OFF | ON | RO |
| 7 | Phase B Red Led Status | Phase B red led status | BV | OFF | ON | RO |
| 8 | Phase C Green Led Status | Phase C green led status | BV | OFF | ON | RO |
| 9 | Phase C Yellow Led Status | Phase C yellow led status | BV | OFF | ON | RO |
| 10 | Phase C Red Led Status | Phase C red led status | BV | OFF | ON | RO |
| 11 | NG Green Led Status | NG green led status | BV | OFF | ON | RO |
| 12 | NG Yellow Led Status | NG yellow led status | BV | OFF | ON | RO |
| 13 | NG Red Led Status | NG red led status | BV | OFF | ON | RO |
| 14 | Alarm status | Alarm status | BV | Protected | Protection loss | RO |
| 15 | Silences Alarm | Silences the alarm | BV | Silence? | Silenced | R/W |
| 16 | Clear General Log | Clear general log | BV | OFF | ON | R/W |

Table 16. BACnet Map - Device Objects

| Device Objects | | | | | |
|---|-------------|-------------|--|--|--|
| Object Name | Object Type | Access Type | | | |
| Product Vendor Name | DEV | RO | | | |
| BACnet Vendor Identifier | DEV | RO | | | |
| Style Name | DEV | RO | | | |
| BACnet Max Master | DEV | RO | | | |
| BACnet Max Info Frames | DEV | RO | | | |
| BACnet Profile Name | DEV | RO | | | |
| User Application Name or Device Tag | DEV | RO | | | |
| Product Name - Short description of Prod Code | DEV | RO | | | |



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